

What is MyChart?

Allegheny Health Network and your doctor invite you to securely access your health information online!

By activating your MyChart account, you will be able to send messages to your doctor, request appointments, view your test results, request prescription renewals, pay your medical bills and more — all from your home computer, tablet or smartphone.

Take charge of your health and access the information you need most, when you need it, wherever you need it and always secure.



How do you sign up?

When you visit a doctor who uses our new electronic chart, you'll be invited to sign up for MyChart.

You will receive an activation code either by email or on your visit summary, and this code enables you to sign in and create your own username and password.

Visit [MyChart.ahn.org](https://www.MyChart.ahn.org) today, and click "Sign Up Now" to create your account today!

Get the Mobile App!

After you create your MyChart account on a computer, you can download the app for your iPhone or Android smartphone. Use your smartphone to scan the QR code below, or search for MyChart in Google Play or the Apple App Store.



Questions?

Our dedicated MyChart Support Team is here to answer your questions. Email MyChart@ahn.org with your name, date of birth, and a phone number where we can reach you.

You can also find quick answers to your questions in the MyChart FAQs at [MyChart.ahn.org](https://www.MyChart.ahn.org)



Allegheny
Health Network

[MyChart.ahn.org](https://www.MyChart.ahn.org)

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MyChart®
Epic Systems Corporation.



Access your information
whenever, wherever
and always secure.



Personalized communication with your doctors

Personalized healthcare is important to everyone and it's our focus.

Communicating through MyChart means that you can send messages to your doctor whenever it's convenient for you. Conversations with your care team about medications, follow-ups, test results and concerns are secure and private, and allow us to meet your needs now.

Our goal is to keep you informed and involved in your healthcare.

That means providing you with tools to access your information and update it if anything changes between visits. It's about personalized care both inside and outside the doctor's office.

With MyChart you can...



Communicate with your doctor.

MyChart connects you with your doctor online. No more phone tag — now you can get answers to your health questions by sending and receiving messages from the comfort of your own home.



Access your health chart.

With MyChart, you can view summaries of your visits, and track your current health issues, medications and medical history all in one secure place.



Make appointments.

Arrange health appointments on your own time! With MyChart, you will be able to request appointments and choose the dates and times that are most convenient for you.

Make appointments for specific MyChart health reminders like your flu shot or annual exam. You can also directly schedule visits with your primary care doctor.



View your test results.

Now you can view your test results within days, without waiting for a phone call or letter in the mail. You can search MyChart's Health Library to learn more about your tests and understand your results.



Pay all of your health bills.

Pay your out-of-pocket costs online through MyChart on one consolidated monthly bill. You can securely access your billing statements and receive electronic alerts when you have new statements and upcoming payments.



Request prescription renewals.

Now you can send a message to your doctor and request to renew your prescription as soon as you need it.



We're in transition.

Allegheny Health Network is transitioning to a new computer system that will give each patient a single electronic chart. You'll see more of your health information on MyChart as more Allegheny Health Network doctors transition to this system.

Even if you don't see all of your health information, you can be confident that your doctor does. Your single electronic health record connects you with your caregiver and helps Allegheny Health Network continue to deliver the high quality, accessible healthcare you've always counted on.